Your public health department is about your health 365 days a year and 2004 was particularly challenging because of the continuous growth being experienced in Williamson County. Williamson County’s shift to a more urban county was reflected by our Environmental Health Division that experienced in 2004 a shift from having more than half of their activities involved in protecting our environment through the septic system inspection program to more than half of their activities involved in protecting your food supply through the food service inspection program. In 2003, 2,756 food establishment inspections were completed and in 2004 that number increased to 3,450, a 25% increase. WCCHD’s Healthcare Helpline handled 18,078 calls from individuals needing assistance with all types of concerns but predominantly with health care needs. Many calls reflected the Texas Legislature’s decisions in 2003 to decrease mental health services and services for children under Medicaid and the Children’s Health Insurance Program that left many people searching for resources. Many callers were individuals who have never had to ask for help before. Our Women, Infants and Children (WIC) program issued 74,616 vouchers in 2004 compared to 65,731 issued in 2003 or an 8.8% increase. In addition to providing food assistance and education to participants, the value of the WIC vouchers brought $3,357,720 to Williamson County when exchanged at local grocery stores. The Health District’s mission statement emphasizes the importance of partnerships in promoting and protecting the health of the people living in Williamson County. The Williamson County Board of Health provides the leadership and support of their communities to sustain WCCHD day in and day out. The Williamson County Commissioners’ Court and the Health District member cities of Cedar Park, Georgetown, Round Rock, and Taylor are essential partners in support of WCCHD. The Commissioners’ Court has made a major impact with funding to assist the community clinics in providing access to health care. One of these community clinics, the Georgetown Community Clinic, was awarded status as a Federally Qualified Health Center in 2004. The flu vaccine shortage in 2004 demonstrated the strength and effectiveness of collaborations as the local hospitals, physicians, clinics, and the Health District coordinated efforts along with the Texas Department of State Health Services to assure that those at highest risk of complications from the flu received vaccination. Other key partnerships during 2004 resulted in a very successful Children’s Health Festival in February, a School Nurse Conference in August, the completion of walking and nature trails in the Heritage Community Garden and Park in Georgetown, and the completion of The Behavioral Risk Factor Surveillance System Survey (BRFSS) during the summer of 2004 (results will be available in 2005). The thirty nine collaborations that we are proud to be members with should assure you that living in Williamson County is a very healthy thing to do.

Karen Wilson,
Director
OUR VISION

Healthy People Thriving in Healthy Communities.

A Celebration of Public Health Services
Taylor Open House and Ribbon Cutting - September 29, 2004

MISSION STATEMENT

The Williamson County & Cities Health District, in partnership with the community, promotes and protects the health of the people of Williamson County.
Dell employees help build the children’s garden in 2004

Spike from Round Rock Express assists with the 2004 Taylor Open House

Karen Wilson, WCCHD Director, reads to children at the Day of the Young Child Celebration

Georgetown Rotary Clubs 100 Year Centennial Project was to build a Nature Trail at Heritage Community Garden and Park

Come grow with us!

Buckled up babies are happy, healthy babies
ENVIRONMENTAL HEALTH

Food Establishment Inspections ................................................................................................. 3,450 Inspections Completed
Food Handlers Education Classes ................................................................................................ ............. 142 Classes Provided
Septic System (OSSF) Inspections ............................................................................................... . 3,758 Inspections Conducted
New Subdivision Reviews ........................................................................................................ .............................. 125 Reviews
Flood Plain Administration ..................................................................................................... ...... 126 Construction Evaluations

Environmental Health Services enforces the On-Site Sewage Facilities (OSSF) regulations in Williamson County. The staff also administers the County’s flood plain program. All food establishments are routinely inspected up to four times each year and food handler education classes are provided throughout the county every week.

SOCIAL SERVICES

Total Helpline Calls ........................................................................................................... ....................................... 18,078 Calls
Primary Health Care Program .................................................................................................... ............ 1,074 Persons Enrolled
County Indigent Health Care Program ............................................................................................ ....... 1,114 Persons Enrolled
Diabetic Management Services ................................................................................................... ............................. 137 Clients
Pharmaceutical Assistance ...................................................................................................... .... 2,274 Applications Processed
Children Health Insurance Program ....................................................................................... 8,620 Assisted with Applications

Social Services offers multiple services, including the Healthcare Helpline - providing medical resource information for uninsured, low income county residents - the County Indigent Health Care Program, diabetes management services, a prescription assistance program, prenatal case management services, and an outreach team to ensure that eligible children enroll in CHIP and Medicaid.

WOMEN, INFANTS AND CHILDREN NUTRITION PROGRAM (WIC)

Clinic Sites .............................................................................................................................................. Vouchers for Nutritious Foods
Bartlett Head Start .......................................................................................................................... 418
Cedar Park .............................................................................................................................................. 18,617
Georgetown .......................................................................................................................................... 15,935
Round Rock .......................................................................................................................................... 29,227
Taylor ....................................................................................................................................................... 10,419
Total ......................................................................................................................................................... 74,616

Women, Infants and Children Supplemental Nutrition Program (WIC) provides nutrition education, breastfeeding support, and food vouchers to pregnant, postpartum, and breastfeeding women, infants, and children less than five years of age. The program served on average 6,100 participants per month during 2004.
PUBLIC HEALTH NURSING

Prenatal Services .............................................................................................................. 3,456 Clinic Visits
Communicable Disease ........................................................................................................... 517 Reported
............................................................................................................................... 160 Investigations
Immunizations .................................................................................................................. 18,774 Administered to 8,851 clients
............................................................................................................................... ..................................................
Flu immunizations .............................................................................................................. 6,750 Administered

Public Health Nursing offers many preventive health care services to individuals and families who do not have access to private care. Public health nursing staff provides prenatal care and education, immunizations, vision and hearing testing, Communicable disease control and prevention services help protect the entire community.

COMMUNITY HEALTH PROMOTION

Families Involved in Gardens ............................................................................................ 1,432
Garden Plots Adopted ........................................................................................................ 79
Fresh Produce Donated back to the Community .................................................................. 815 lbs.
Williamson County Bike Maps ......................................................................................... 5,550 Distributed
www.wcgardens.org ........................................................................................................... Designed and published
Community Data Reports ................................................................................................. 4 Community Snapshots Updated Twice a Year
Heritage Community Garden Field trips by children ......................................................... 8
Hands-on Education Classes ............................................................................................. 28
School Garden Beds supported .......................................................................................... 22

Community Health Promotion coordinates, plans, and promotes positive behavioral and environmental change in Williamson County communities through partnerships with United Ways, educational institutions, city/county governments, and hospital/health organizations.

Williamson County & Cities Health District ........................................................................ Report to the Community 2004 Funding

Williamson County & Cities Health District funding is derived from contributions from the member governments, Texas Department of State Health Services contracts, client fees, Medicaid and Medicare reimbursement, United Way contributions, and other grants, contracts, and contributions. The Health District’s fiscal year is January-December; the FY 2004 operating budget was $4,645,763. In addition to funds, Williamson County provides in-kind contributions that include facilities, utilities, janitorial and maintenance services, telephone, payroll processing, administration of the employee benefits program and Information and Technology Systems (ITS) support.
## Funding Sources

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>State Contracts</strong></td>
<td>$2,058,050</td>
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<tr>
<td><strong>Williamson County</strong></td>
<td>$1,199,654</td>
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<tr>
<td><strong>City Contributions</strong></td>
<td><strong>$265,898</strong></td>
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<tr>
<td>Cedar Park</td>
<td>$56,318</td>
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<tr>
<td>Georgetown</td>
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<tr>
<td>Round Rock</td>
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<td>Taylor</td>
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<td>Leander</td>
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<td><strong>Client Service Fees</strong></td>
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<td><strong>Medicaid/Medicare</strong></td>
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<td><strong>Medicaid Cost Claiming</strong></td>
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<td><strong>United Way</strong></td>
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<td>Greater Williamson County</td>
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<td>Georgetown</td>
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<td><strong>Insure-A-Kid</strong></td>
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<tr>
<td><strong>Other</strong></td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$4,645,763</strong></td>
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</tbody>
</table>

*2004*
WILLIAMSON COUNTY AND CITIES HEALTH DISTRICT DIVISIONS AND LOCATIONS

Cedar Park Clinic
350 Discovery Blvd., #102
Cedar Park, TX 78613
Nursing 512-260-4240
WIC 512-260-4241

Georgetown Clinic
100 West 3rd Street
Georgetown, TX 78626
Nursing 512-930-4386
WIC 512-930-4344

Round Rock Clinic
211 Commerce Cove #109
Round Rock, TX 78664
Nursing 512-248-3257
WIC 512-248-3254

Taylor Clinic
115 West 6th Street
Taylor, TX 76574
Nursing 512-352-4121
WIC 512-352-4109

Environmental Services
303 Main Street
Georgetown, TX 78626
Tel: 512-930-4390

Communicable Disease and Prevention Control
100 West 3rd Street
Georgetown, Texas 78626
Tel: 512-930-3373

Community Health Promotion
312 Main Street
Mailing: 100 West 3rd Street
Georgetown, TX 78626
Tel: 512-943-1496

Social Services-Healthcare Helpline
211 Commerce Cove #114
Round Rock, TX 78664
512-248-3252
Tel: 1-800-890-6296

Administration
312 Main Street
Mailing: 100 West 3rd Street
Georgetown, TX 78626
Tel: 512-930-4387

WCCHD Online
www.wcbikemap.org
www.wcgardens.org
www.publichealthwilliamson.org